



July 6, 2021

**Re: Notification of Freight Surcharge**

Dear Valued QSPAC Customers,

As we continue to operate during these challenging times, we have been experiencing a worldwide disruption on shipping and transportation. Ports are still struggling to keep up with global demand. Empty shipping containers and vessels are in shortage. Crude oil prices have risen by over 45%. Ocean, LTL, and small package freights have increased by over 300%.

**Effective August 2, 2021, a freight surcharge of 6%** will be added to your invoice. This applies to all will call, Q-truck, small package, LTL, and truckload orders shipping from our California, Illinois, North Carolina, and Texas warehouses.

Due to production capacity limit, inventory shortages, and strong demand, we may not be able to ship all orders by the end of July.

We will continue to monitor this situation and adjust the freight surcharge based on the factors of our shipping and transportation costs.

Your QSPAC account manager will contact you and address any questions you may have. We thank you in advance and appreciate your understanding and partnership during these difficult times.

Sincerely,

A handwritten signature in black ink, appearing to read 'Joe Tang', written over a horizontal line.

Joe Tang  
President